



ANNOUNCEMENT

Dear Valued Customers,

NOTIFICATION OF SCHEDULED ePCO SYSTEM ENHANCEMENT AND TEMPORARY SERVICE SUSPENSION

Please be informed the **ePCO system** will undergo a scheduled maintenance and technical enhancement to elevate our service delivery and system efficiency standards, which will begin on **31 October 2025 (Friday) until 2 November 2025 (Sunday)**. Full system functionality for all services will be fully restored on **3 November 2025 (Monday)**. During this scheduled period, the processing of all **Cost Analysis** and **Certificate of Origin (CO) applications** will be temporarily suspended. The system will be wholly inaccessible for any related submissions during this time.

To ensure business continuity and prevent operational delays, you are advised to schedule and complete all urgent applications for Cost Analysis and Certificate of Origin **prior to 31 October 2025**.

We appreciate your understanding and cooperation as we undertake this necessary upgrade to serve you better.

Thank you.

Senior Director
Trade and Industry Support Division
Ministry of Investment, Trade and Industry
16 October 2025